



# TeleVersions

## TERMS AND CONDITIONS

Orders are accepted by TeleVersions subject to the customer's good credit.

All Customers, who did not establish credit terms, are COD, payment in full is due upon completion and releasing of work.

Customers who wish to establish credit (Net30), are required to undergo a credit check and accept TeleVersions' terms (signed by the person authorized to pay bills).

For Net 30 Customers, all balances will bear a finance charge of 1.5% per month, on accounts 30 days or more past due from invoice date.

Customer is responsible to pay after completion of work and cannot make payment contingent upon Customer's ability to bill, collect payment or settle obligations with a third-party.

TeleVersions reserves the right to revert/change terms of inactive accounts (no order for two years), or continuous late payment history.

In case of nonpayment, or payment made by bad (NSF/stopped payment) check, Customer shall pay all costs of collection, including attorneys' fees, incurred.

All work is performed in accordance with written orders; emailed or signed on behalf of the Customer. Telephone orders must be confirmed in writing, via fax, e-mail, or other written medium. The written order supplied by the Customer is assumed to be correct and accurate. Any change orders must be followed up in writing and received prior to commencement of work. Change orders received after commencement of work will be considered and charged as new orders.

TeleVersions disclaims all liability for consequential or special damages.

Customer agrees to indemnify and hold TeleVersions harmless from all losses and expenses, including costs and attorney fees, arising from the failure of the Customer to provide TeleVersions with specific, detailed, written instruction for work, as stated above.

Any defect in products or services shall be limited to obtaining repair or replacement, provided TeleVersions is notified by Customer of such problem within 30 days of delivery.

Customers applying for credit terms, please sign/date below

Company:

Signature/Title:

Dated: